

# RETURNS FORM

**WE CANNOT ACCEPT ANY RETURNED GOODS WITHOUT THE ATTACHED RETURNS FORM**

Name:	
Address:	
	Post Code:
Contact No:	Email:
Order Date:	Order No:

## Product Details

Reason Code	Product Description	Qty Returned

Reasons Codes: A. Faulty B. Not Required C. Late Delivery D. Damaged E. Wrong Product F.

### Action required:

Refund to Debit/credit Card or PayPal account

Replace item

Exchange for another item (please specify)

### WAYS TO RETURN

**Return by registered post** Post your item(s) to: ECO Wizard, Beechfield House, Winterton Way, Macclesfield, Cheshire, SK11 0LP. You must also include a completed returns form with your order number for us to facilitate a refund. Buyer pays return postage costs for any unwanted items.

### TERMS & CONDITIONS

#### Cancelling your order and returning your items:

**30 DAY MONEY BACK GUARANTEE:** Items should be returned unused, in a saleable condition, with their original packaging and with all component parts. You must also include a completed Returns Form for us to facilitate a refund. **Goods must be returned within 14 days of cancelling your order.**

**FAULTY GOODS:** Please return all faulty goods in the best condition possible. You should also include your completed Returns Form.

**WE CANNOT ACCEPT ANY RETURNED GOODS WITHOUT THE COMPLETED RETURNS FORM**

**Any unwanted items or items ordered incorrectly must be returned within 30 days of delivery, no refunds or exchanges will be made after this date.**